

Title: No co-worker 1

Summary:

You have been booked for a 4 day course and turn up to find that only one interpreter has been booked.

Key words:

CMS summary:

You have been booked for a 4 day course and turn up to find that only one interpreter has been booked.

Dilemma:

You have been booked for a 4 day course, which as always you accepted on the condition that two interpreters were booked. One Deaf person is attending, the others are all hearing.

When you turn up you find that the customer has changed their mind and booked only you.

Should you work or not?

If you do work, what about health and safety issues for you, and access for the Deaf person as you get tired? Should you charge more as working on your own? Will it encourage the booker to do the same thing in future if they 'get away with it' this time?

If you don't, what are the consequences for you and the Deaf person? Should you still charge cancellation?

What other options are there?

Professional and Customer perspectives (if any):

Work role & Country of sender: UK, Interpreter